

An aerial photograph of a small boat moving across clear, turquoise water. The boat is leaving a white wake behind it. In the distance, a large, flat-topped mountain rises from the sea under a clear blue sky with a few wispy clouds. The overall scene is serene and scenic.

# Ambiance

THINK • FEEL • MAURITIUS



## COMPANY PROFILE

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# AMBIANCE

Founded in 2021, Ambiance is a new Destination Management Company in Mauritius.

Think – Feel – Mauritius; Think local and feel the luxurious authenticity of the island. Our dedicated team of professionals assists our guests in making their stay memorable and their experience of the island, unique. Our enthusiasm and passion drive us to offer our guests and partners with the best services, be it for leisure, corporate or MICE. We provide customized packages that suits the needs and expectations of our clients.





# Our Tag-line

## Think

Thinking of your holidays as the perfect escape to paradise and the discovery of new exotic sceneries. Looking for an immersion in the effervescence of the local life of the island. Wanting to enjoy your stay in a luxury five-star hotel or a more rustic choice, Ambiance will take care of your holidays.

## Feel

Feel the luxurious and unique authenticity of Mauritius. Relish and live your upmost holidays with the vibrant explorations of the island, its history, its culture, its cuisine and its people.

## Mauritius

Located in the Indian Ocean, Mauritius is a paradise destination for holidays. The island is particularly known for its white sand beaches, crystalline turquoise waters and its tropical forests. The island is a unique melting pot with the rich cultural diversity of its population.





## Our Mission

Offer tailor made and quality services to our clients. We design unique journeys at competitive prices and aim to exceed the expectations of our clients and partners.



## Our Vision

To become one of the leading tourism company in the region through our quality services, innovations and social responsibility. We aspire in promoting the best client satisfaction with our collaborators.



## Our Values

### Excellence

We distinguish ourselves through our strong commitment to improve and to inspire.

### Responsibility

We commit to fulfill the requirements of our partners and the environment through our work and maximized resources.

### Loyalty

We are reliable, transparent and trustworthy in all our partnerships.

### Respect

We encourage harmony and a friendly atmosphere among our employees, considering human diversity.

### Readiness

We are prompt, proactive and passionate in complying with our tasks.



*Why to book with Ambiance?*

## As our guests



### Passion

We are passionate, knowledgeable and dedicated to make your holiday memorable.



### Trust

Trust and transparency are fundamental in our long-term partnerships with clients.



### Quality

We strive for perfection ensuring the best products and services.



### 24/7 Assistance

We have a 24/7 customer service, including an emergency contact.



### Flexibility

We offer fair cancellation policy and secure payment options.



### Reputation

We are the privileged partner of reputed professional suppliers.



### Our Guarantee

Tailor made services, value for money and operational feasibility.

*Why to book with Ambiance?*

## As our preferred partner



### Privileged partnership

More than just service providers, we are partners to our tour operators and guests.



### Experience and expertise

We are the destination specialists and provide first class service to our partners.



### Transparent and Trustworthy

We aim at building a transparent and trustworthy relationship in all our partnerships with tour operators.



### Quality service

We strive to ensure the best quality and uncompromising service excellence.



### Value

We bring value to our partners by ensuring their visibility as a brand image and quality.



### Innovation

We stand in bringing continuous innovation in our offers and services.



### Customer satisfaction

Customer satisfaction is at the center of our efforts and commitment.



### 24/7 Assistance

We remain available 24/7 for our guests and partners for any requests.



# Our Services



Transfers



Car Rental



Accommodation



Excursions



Meet and Greet



MICE



Weddings and  
Special Occasion



# Transfers

Ambiance provides transfer services upon the arrival, from the airport to the accommodation site as well as for the departure of your guests. We also take care of all of their transfers during their stay to the venue of their events in a timely manner. We have a great choice of vehicles that suits your needs and budget.

Moreover, VIP transfers are also available.

## Transfers available



Airport Transfer



Inter-hotel Transfer



Luxury Transfer



Corporate Transfer



Event and Crew Transfer



## Why book your transfer with us?

- ✔ Constant follow up of the transfer booking to ensure a hassle-free arrangement upon the arrival of your guests in Mauritius.
- ✔ Meet and Greet services at the arrival and assistance for the departure.
- ✔ Our drivers are multi-lingual, well-trained, and well-groomed, with a vast knowledge of the destinations.
- ✔ Option of private and shared transfers
- ✔ Helicopter transfer can be arranged.
- ✔ Our Vehicles are modern and sophisticated.
- ✔ Our vehicles are equipped with air-conditioning, GPS monitoring and Wi-Fi access.
- ✔ Amenities such as information kit, map of Mauritius and bottles of water are available in all our vehicles.
- ✔ All vehicles are equipped with a first aid kit in case of emergencies.
- ✔ Baby seat can be provided free of charge
- ✔ Disable friendly vehicles are available on requests.
- ✔ All our vehicles are checked daily to ensure maximum safety and comfort.
- ✔ No additional charge if flight is delayed, canceled or rescheduled.



## Car Rental

Ambiance has a wide range of modern and comfortable vehicles for rent. Various models such as compact urban, mid-size family to luxurious vehicles are available. Car rentals with driver are also available. Our team will make all the necessary reservations and arrangements for the car rental for your guests upon their requests and at any time during their stay.

### *Why to hire with Ambiance!*

- ✔ Our vehicles are modern and sophisticated.
- ✔ Customized information service to ensure you have everything at hand before starting your driving experience in Mauritius.
- ✔ 24/7 Customer Service Guarantee
- ✔ We deliver at your doorstep anywhere on the island
- ✔ Best Price Guarantee
- ✔ All our vehicles are checked daily to ensure maximum safety and comfort.
- ✔ All vehicles are equipped with a map and information about Mauritius.
- ✔ Flexible cancellation and insurance policy.





## Accommodation

Ambiance has a wide selection of accommodation for different styles and budget. Our accommodation options includes luxury five star hotels, aparthotels, business hotels and lodges in various locations on the island. We will assist you in the choice of the accommodation that best fits the needs and expectations of your guests.





## Excursions

Mauritius is a unique destination. The island is well known for its beautiful sceneries and white sand beaches. Our excursions include land activities such as quad-biking, visits of the historic monuments of the island. For your guests looking for some adrenaline, they can enjoy our sky diving. Various sea activities such as parasailing, under sea walk, submarine activities are also available.





## Meet and Greet

### *Arrival Experience*

Our team will welcome your guests with our meet and greet service at the airport. Before the stay in Mauritius, our professional Meet & Greet team will go through our service packages to help you choose the Airport assistance that matches the needs of your guests. Upon their arrival at the airport, our delegate will give them a warm welcome and take care of all the airport formalities.

### *Fast Track and VIP Lounge / Ground Handling*

Our VIP Lounge Meet and Greet is designed for both passengers traveling on private jets. Upon their arrival, the guests are welcomed by the GAM team and are escorted to the YU Lounge, a separate terminal. The guests can enjoy the comfort of the private lounge while our team will take care of their airport procedures.



## Weddings and Special Occasions

Our experienced wedding planners will accompany you in every step to make the wedding of your guests a success. We provide assistance in the choice of venue, floral arrangements, entertainment, etc. Ambiance organizes various wedding styles such as grand, beach, nature, under water weddings, etc.

### *Special celebrations*

Ambiance provides organizational services for the coordination of a special occasion celebration. We plan and organize everything to meet the needs and expectations of your guests and collaborators. This service includes the hiring of other service providers such as photographers, musicians, artistic performers, etc.





## MICE

Our team hold extensive knowledge and experience in managing MICE events; ranging from seminars, conferences, meetings, team buildings or excursions. Ambiance offers the entire gamut of services, including event management, travel arrangements and accommodation. Moreover, we also provide custom made packages and activities that will suit the needs, budget and line up with the corporate values of your guests. am will take care of their airport procedures.



# Ambiance

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